

HOW TO USE THE CFSB CLIENT PAYMENT PORTAL (CPP)

- 1. Go to our website: yourlifeyourbank.com
 - On mobile site? Click "<u>menu</u>" at the top right, then click "<u>Online Loan Payment</u>"

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<u>Personal</u> Business	×
Search	Q
O Locations & Hours	
🔊 Online Loan Payment	
🐼 Join the Team	
💛 About Us	
🌜 Contact Us	

• On desktop site? Click "Online Loan Payment"





2. Click "Make a Payment"

Multiple ways to pay online

To make a payment with our loan payment portal, please click 'Make a Payment' below!



• To make a <u>ONE-time</u> loan payment only, without creating an account, click "<u>PAY NOW</u>"

Welcome to CFSB's Online Payment Portal

Please sign in to make a payment, view payment history, or manage payment accounts. By clicking on the PAY NOW button below, you can also make a quick payment without signing in.

- To protect your account from unauthorized access, your session will be closed after a period of inactivity. If your session ends, please login again.
- If you have questions, please contact our team at 888-226-5669.
- When entering your loan number, exclude all leading zeros. (Example: if your loan number is 0001234, please enter 1234.)

To view instructions on how to set up a login, create a payment, or make a payment recurring, click here.

Any payments made after 1:00 p.m. CST will be processed the next business day. Payments made on weekends or holidays will be processed on the next business day.



Create Account



 To setup a recurring payment, click "Create Account" underneath the "LOGIN" button of the "Returning Users" section.

Returning Users *	Enter User Name			
*	Enter Password			
Forgot username or passv				
	LOGIN ►			
	Create Account			

3. <u>Enter your email address</u>. This will serve as a "Username". You will also be prompted to fill out your<u>address, a secret question</u> and <u>answer</u> that only YOU know.

4. Click "<u>Register</u>". After this, an email will be sent to you for a password setup, and then you will be ready to login in your account. If you do not receive an email, please call us at 270-527-4600

5. Once logged in, it should bring you to the home page that says "Welcome to CFSB's Online Payment Portal".

- To create a NEW one-time or recurring payment, the click "MAKE A PAYMENT"
- To edit your address/phone number, click on "EDIT PROFILE"
- To change your routing/acct number for payment go to "EDIT PAYMENT OPTIONS"

Welcome,	Not You? Logout >			
	MAKE A PAYMENT	EDIT PAYMENT OPTIONS	EDIT PROFILE	

6. To begin creating your <u>recurring payment</u>, you will click on "Make a Payment", and you will need to click the banner that says, "<u>Click here if you would like to make this a</u> <u>recurring payment</u>". By default, reoccurring payments are set to 1 year (12 payments). To continue for <u>longer than 1 year</u>, you will <u>click the box next to "Infinite Payment</u>." You can also <u>check the box next to "Include a single payment now</u>" if you want to <u>make a payment</u> <u>today</u>, as well as set up the recurring payment cycle.

CFSB	Pay This Amount *	\$100.00			
COMMUNITY FINANCIAL SERVICES BANK	To Location *	Make a Loan Pa	ayment 🗸	□ Remember this selection	
	Pay From Account *	Checking: XXXX	X V ADD P	AYMENT OPTION	
	Loan Account Number *	123456789			
	Name on Loan Account *	Test			
	Description	loan payment			
	Payment Date	8/24/2022			
	Click here if you would like t	o make this a recu	rring payment		
		Frequency *	Once a Month		
		Payment Day	Last Day	•	
		Start Date	8/31/2022		
	# C	of Payments *]	
	Next F	ayment Date	8/31/2022		
	Infi	nite Payment	Y		
	Include a Single F	ayment Now	• •		
	Any payments made after 1: on weekends or holidays will	00 PM CST will be be processed on t	processed the next he next business da	business day. Payments made	
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7. Finally, if you do decide to stick with a recurring payment for the duration of your loan, you must remember to <u>log back in and cancel it under "Scheduled Transactions"</u> <u>once the loan is paid off</u>. Otherwise, your bank acct will still be debited for the automatic payment.

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Please

Scheduled Transactions							
Edit Next Paym	ent Date	Amount	Location	Location # of Payments			
Disabled							
Amount * Frequency *	\$1.00 Once a Month		To Location Payment Day *	Make a Loan Payment 🔻	Select Account * Start Date	Checking: XXXXXX •	
# Of Payments *	□ Infinite Payme	nt E	# Payments Made 2 Delete Payment	0	CANCEL SUBMIT	×	

Please remember that if you run into any issues with completing the steps above, you can call the CFSB Client Service Center at 270-527-4600 for assistance.