



# Website Accessibility Policy

## Introduction

At CFSB, we are committed to ensuring that our website is accessible to all users, including those with disabilities. We believe in providing equal access to our services and information and are dedicated to making our digital environment as inclusive as possible.

## Accessibility Standards

Our website is designed to meet or exceed the Web Content Accessibility Guidelines (WCAG) 2.1, Level AA standards. These guidelines provide a framework for making web content more accessible to a wider range of people with disabilities, including those with visual, auditory, motor, and cognitive impairments.

## Accessibility Features

To enhance accessibility on our website, we have implemented the following features:

- **Text Alternatives:** All images and non-text content include descriptive alt text for users who rely on screen readers.
- **Keyboard Navigation:** Our site is fully navigable using a keyboard, allowing users to access content without a mouse.
- **Consistent Layout:** We maintain a consistent and logical layout throughout our pages to help users easily navigate our website.
- **Readable Fonts and Colors:** We use clear, legible fonts and high-contrast color schemes to improve readability.
- **Responsive Design:** Our website is designed to be responsive and accessible on various devices, including desktops, tablets, and smartphones.

## User Feedback

We value your feedback and are continually working to improve our website's accessibility. If you encounter any issues or have suggestions on how we can enhance your experience, please contact us at:

- Email: [contactus@cfsvcs.com](mailto:contactus@cfsvcs.com)
- Phone: (888) 226-5669

## Ongoing Commitment

CFSB is dedicated to continuously improving the accessibility of our website. We regularly conduct accessibility audits and user testing to identify areas for enhancement. Our team is committed to training and raising awareness among our staff regarding accessibility best practices.

## **Third-Party Content**

Please note that while we strive to ensure accessibility on our website, we cannot guarantee the accessibility of third-party content linked from our site. We encourage users to contact those sites directly if they experience accessibility issues.

## **Conclusion**

We recognize that accessibility is an ongoing effort and are committed to providing an inclusive digital experience for all users. Thank you for your understanding and support as we work towards achieving this goal.

**Effective Date: 10/01/2024**

**Last Updated: 09/27/2024**